

HDCP support check user manual

Generic ways to check HDCP support of your equipment

High-bandwidth Digital Content Protection (HDCP) ensures that digital content is transmitted securely between devices. To verify if your setup supports HDCP, follow these steps:

Check manufacturer specifications

- Display (TV, monitor, projector): Visit the manufacturer's website or user manual. Look for terms like "HDCP 1.4" or "HDCP 2.2."
- Source device (e.g., PC, media player): Similarly, check the specifications section for HDCP compliance.
- Cables: Ensure you are using HDMI cables labeled as "HDCP-compliant" or "High-Speed HDMI."

Check the graphics driver's control panel

- Intel Graphics Command Center / Intel HDCP Diagnostic Tool
 - Platform: Windows (Intel GPUs)
 - Usage: Right-click on desktop > Intel Graphics Settings > Display > Look for HDCP status.
- NVIDIA Control Panel
 - Platform: Windows (NVIDIA GPUs)
 - Usage: Open NVIDIA Control Panel > Display section > "View HDCP Status."
- AMD Radeon Software
 - Platform: Windows (AMD GPUs)
 - Usage: Open Radeon Settings > Display tab > Check HDCP link status.
- MacOS
 - Unfortunately, MacOS does not provide information about HDCP support directly. The best way to check HDCP support on your Mac is to try to play protected content.

Note

All modern Macs (from ~2010 onward) support HDCP over:

- Built-in displays
- Mini DisplayPort, Thunderbolt, or USB-C (when using HDCP-compliant adapters)

However, HDCP requires a fully compliant chain:

- Mac → Adapter (if any) → Cable → Display
- If any one of these doesn't support HDCP, playback will fail.

Checking HDCP support within Artinii Cinema Player (ACP) - APPLIES ONLY TO WINDOWS

If you're using Artinii Cinema Player (ACP), there's a built-in method to verify HDCP status easily.

Steps:

1. Ensure all equipment is connected:
 - a. Make sure your projector(s), display(s), and any other relevant hardware are connected and powered on.
2. Open Artinii Cinema Player (ACP).
3. In the main menu, click on "HDCP Status & Info".
4. A status screen will appear.
 - a. If you can see green text stating that "HDCP is working" you are good to go.
 - b. If you see red text stating that "HDCP is NOT working" you need to troubleshoot the issue.

Request a test sample to try the playback

1. Launch Artinii Cinema Player
2. In the main menu (on the left side of the library) click on 'Test order/delivery'
3. In displayed popup click 'Place test order'
4. Wait some time until the test sample becomes available in your library
5. Download the sample and try playback

Checking HDCP support in Artinia Cinema Player (ACP) - MacOS

Request a test sample and try playback

1. Contact us at support@artinii.com and request a test file.
2. Wait a moment until the test sample is available in your library.
3. Download the sample and try playback.